

# ISO 26000 AND SOCIAL AUDIT EXPERT TRAINING

## COURSE DETAILS

**Title:**  
**ISO 26000 and social audit expert training**

**Date:**  
**16th – 20th April 2018**

**Time:**  
**09:00 – 16:30**

**Venue :**  
**Austrian Standards Institute**  
**Heinestrasse 38**  
**1020 Vienna / Austria**



## COURSE TRAINERS



**MAG. MARTIN  
NEUREITER**  
ISO 26000 Chair –  
Implementation and  
CEO of CSR Company  
International



**DR. PETER JONAS**  
Director Austrian  
Standards Plus Ltd. –  
Head of Certification

## WHO SHOULD PARTICIPATE :

CSR Managers, Procurement Managers, Communication Managers, Auditors expanding their portfolio, Sourcing Managers, Sustainability Managers, ISO standards responsible managers and experts, Reporting Managers, Consultants in the field of sustainability, CSR and related, interested parties

## CONTENT:

The course will give an in depth insight into ISO 26000, its history, structure and content, based on real life examples and practical applications. The participants will be able to understand the meaning of standard, the content and its practical application. The course helps practitioners to either implement the standard into any kind of organisation including its proper communication or to evaluate the status of implementation in an organisation as third party auditor.

The course also provides basic skills on how to prepare an audit, how to conduct it, how to identify gaps and non-conformities and how to write an audit report and also teaches the ethics of good auditing – explaining in which cases there is a conflict of interest and how impartial the auditor has to be.

*“A week with ISO26000 training was a week very well spent! The training gave hands-on insight on how to strategically integrate sustainability in companies.*

*It was very far from a "tick-boxing-exercise" and I truly enjoyed the international atmosphere. Martin is a very knowledgeable teacher with broad global experience, and managed to create a great environment for discussions and knowledge sharing.*

*I look very much forward to apply the learnings both internally in the company and when auditing our partners. I can without reservations recommend this course!”*

**Maria Færgemann**

Eg, Nordea - largest bank in Scandinavia with 33.000 employees worldwide.

*Where theory meets practice and practical experience. Very recommendable for any company that aims to make a difference.*

**Pamminger Hermann**

Casinos Austria CSR Manager, Casinos Austria AG are the state licensed gambling company operating 12 Casinos in Austria, the Lottery and internet betting and games platform.

## LEARNING MODULS:

CSR Basics	<p>What is CSR, why is it important, what role does it play in the supply chain?</p> <p>History of the making of the Standard, its basic concepts and ideas, structure</p>
ISO 26000	<p>Definitions and Principles</p> <p>Materiality Matrix and Stakeholder Engagement</p> <p>Core Subjects: Governance, Human Rights, Labour Issues, Environment, Fair Operating Practices, Customer Issues, Community development</p>
Audit	<p>Integration and Communication</p> <p>basic principles of an Audit</p> <p>how to prepare a Social Audit</p> <p>how to conduct a Social Audit based on ISO 26000</p> <p>findings and reporting</p> <p>Mock Audit on a real company case</p>
Exam	Exam on issues learned on ISO 26000 and audit conduct

*Let me one more time to thank you for your very interesting training – it was rich in theory and practical information, thanks to your stories. I believe we could not get more valuable information then from a person who gave a birth to the standard.*

**Natalya Lobko** - Retail, one of the largest plastic producer in the world with some 12.000 employees in 22 countries, producing e.g. for Coca Cola and others.

*“I was very happy of having the chance to attend the ISO 26000 and Social Audit Expert Training, which gave me a huge amount of new insight and know-how. The training brings not only factual information regarding the ISO 26000, but also very interesting debates about CSR in general with the other participants of the training. The course was led in a very friendly and open way, where nothing was off topic and we could go into details on any subject that interested us. It was also very enriching to meet the other course participants, who deal with CSR in various countries and have very different experience with its implementation. I would sincerely recommend this course to anyone working in or interested in the area of CSR and sustainability. For me it was a great experience.”*

**Sandra Feltham** - CEO of Flagship Communication Ltd, the leading CSR reporting consultancy in the Czech Republic.

## REGISTRATION:

Please **register** using following email:  
**lejla.abazovic@csr-company.com**

Registration is open until 15th March 2018. Stating your name, your company, your postal address and phone number. We will then send you an electronic bill. Only once the payment has reached our account the registration is completed.

Price: 2.800 Euro + 20% VAT including 5 days of training, exam, certificate, coffee/tea/hot chocolate/water during training days.

CSR Company Training Unit, Bösendorfergasse 2,  
2700 Wiener Neustadt/Austria.  
Responsible for the content: Mag. Martin Neureiter