

COURSE DETAILS

TITLE:

ISO 26000 CERTIFIED SOCIAL
AUDITOR TRAINING

DATE:

06TH – 10TH MAY 2019

TIME:

09:00 – 16:30

VENUE :

AUSTRIAN STANDARDS PLUS GMBH
HEINSTRASSE 38
1020 VIENNA / AUSTRIA

ISO 26000 CERTIFIED SOCIAL AUDITOR TRAINING

WHO SHOULD PARTICIPATE :

CSR Managers, Procurement Managers, Communication Managers, Auditors expanding their portfolio, Sourcing Managers, Sustainability Managers, ISO standards responsible managers and experts, Reporting Managers, Consultants in the field of sustainability, CSR and related, interested parties

CONTENT:

The course will give an in depth insight into ISO 26000, its history, structure and content, based on real life examples and practical applications. The participants will be able to understand the meaning of standard, the content and its practical application. The course helps practitioners to either implement the standard into any kind of organisation including its proper communication or to evaluate the status of implementation in an organisation as third party auditor.

The course also provides basic skills on how to prepare an audit, how to conduct it, how to identify gaps and non-conformities and how to write an audit report and also teaches the ethics of good auditing – explaining in which cases there is a conflict of interest and how impartial the auditor has to be.

COURSE TRAINERS



**MAG. MARTIN
NEUREITER**

ISO 26000 Chair –
Implementation and
CEO of CSR Company
International



**DR. PETER
JONAS**

Director Austrian
Standards Plus Ltd. –
Head of Certificatio

“A week with ISO26000 training was a week very well spent! The training gave hands-on insight on how to strategically integrate sustainability in companies.

It was very far from a “tick-boxing-exercise” and I truly enjoyed the international atmosphere. Martin is a very knowledgeable teacher with broad global experience, and managed to create a great environment for discussions and knowledge sharing.

I look very much forward to apply the learnings both internally in the company and when auditing our partners. I can without reservations recommend this course!”

MARIA FÆRGEMANN

Eg, Nordea - largest bank in Scandinavia with 33.000 employees worldwide.

LEARNING MODULS:

CSR Basics	What is CSR, why is it important, what role does it play in the supply chain?
	History of the making of the Standard, its basic concepts and ideas, structure
ISO 26000	Definitions and Principles
	Materiality Matrix and Stakeholder Engagement
	Core Subjects: Governance, Human Rights, Labour Issues, Environment, Fair Operating Practices, Customer Issues, Community development
	Integration and Communication
Audit	basic principles of an Audit
	how to prepare a Social Audit
	how to conduct a Social Audit based on ISO 26000
	findings and reporting
Exam	Mock Audit on a real company case
	Exam on issues learned on ISO 26000 and audit conduct

AGENDA

Monday, 06th May

- 10.00 - 10.30 CSR Basics: What is CSR, which definitions exist, what basic concept underlies the CSR idea
- 10.45 - 12.15 Tools of CSR. Global Compact, ILO Core Labour Standards, GRI, ISO 26000
- 13.15 - 14.45 ISO 26000 - History of the making of the standard
- 15.00 - 16.30 Overview of the standard

Tuesday 07th Mai

- 9.00 - 10.30 The key definitions of ISO 26000 - Stakeholder, Social Responsibility, Sustainability
- 10.45 - 12.15 The Principles of ISO 26000 - Transparency, Accountability, Stakeholder Engagement, Rule of Law, International Norms of Behavior
- 13.15 - 14.45 Materiality Matrix - own view and stakeholder expectations
- 15.00 - 16.30 The 7 Core subjects and the 37 sub issues of ISO 260000 -overview and explanation

“Let me one more time to thank you for your very interesting training – it was rich in theory and practical information, thanks to your stories. I believe we could not get more valuable information than from a person who gave a birth to the standard.”

NATALYA LOBKO

Retal, one of the largest plastic producer in the world with some 3.000 employees in 22 countries, producing eg for Coca Cola and others.

Wednesday 08th May

- 9.00 - 10.30 The basics of Audits
- 10.45 - 12.15 ISO 17260 how to conduct an audit - details like conflict of interest, 3rd party, self-evaluation, how to prepare for a 3rd party audit
- 13.15 - 14.45 as auditor, how to prepare for an audit, audit report forms, questionnaire, interviews, employee interviews,
- 15.00 - 16.30 Document search, verification, writing an audit report

Thursday 09th May

- 9.00 - 10.30 Mock audit with a fictive company. Participants prepare the audit from A - Z and conduct
- 10.45 - 12.15 Mock audit with fictive company, Participants conduct audit, interview people, employees, write final report
- 13.15 - 14.45 ISO 26000 Implementation - how to integrate ISO 26000 into the organization - step by step approach
- 15.00 - 16.30 ISO 26000 Integration with different kinds of organizations, for profit, non for profit, government etc.

“Where theory meets practice and practical experience. Very recommendable for any company that aims to make a difference.”

Pamminger Hermann
Casinos Austria CSR Manager,
Casinos Austria AG are the state licensed gambling company operating the Lottery and internet betting and games platform.

Friday, 10th May

- 9.00 - 10.30 ISO 26000 - How to communicate CSR according to the standard, best practice examples
- 10.45 - 12.15 Test on the learned from the days before. Handing over of certificates

REGISTRATION:

Please register using following email:

lejla.abazovic@csr-company.com

Registration is open until 15th April 2019. Stating your name, your company, your postal address and phone number. We will then send you an electronic bill. Only once the payment has reached our account the registration is completed.

Price: 2.800 Euro + 20% VAT including 5 days of training, exam, certificate, coffee/tea/hot chocolate/water during training days.

CSR Company Training Unit, Bösendorfergasse 2,
2700 Wiener Neustadt/Austria.

Responsible for the content: Mag. Martin Neureiter

"I was very happy of having the chance to attend the ISO 26000 and Social Audit Expert Training, which gave me a huge amount of new insight and know-how. The training brings not only factual information regarding the ISO 26000, but also very interesting debates about CSR in general with the other participants of the training. The course was led in a very friendly and open way, where nothing was off topic and we could go into details on any subject that interested us. It was also very enriching to meet the other course participants, who deal with CSR in various countries and have very different experience with its implementation. I would sincerely recommend this course to anyone working in or interested in the area of CSR and sustainability. For me it was a great experience."

SANDRA FELTHAM

CEO of Flagship Communication Ltd, the leading CSR reporting consultancy in the Czech Republic.